



211 is your 24/7 connection to thousands of programs & services offered by local community groups, non-profits and government departments throughout the province.

As a case manager, corrections or probation officer working within the justice department, you've shown your commitment to helping people in the correctional system. You work closely with offenders, identifying barriers in transitioning back into their communities. During this time, other needs may be identified that are beyond your scope of expertise, possibly related to the family. Finding programs and services that can help is now as easy as contacting 211 Nova Scotia.

211 can serve as the first step in helping correctional staff navigate and access the services offenders need from housing support, food, clothing and furniture banks to mental health services, employment and education. The service is free and confidential.

211 is available 24/7 and has information about thousands of resources across the province offered by local community groups, non-profit organizations and government departments including:

- Support for parents & families
- Mentoring programs
- Transportation
- Recreational programs
- Legal support
- Counselling
- Services for persons with disabilities
- Financial assistance
- Clothing banks
- and much, much more...

In 2019, 211 community resource navigators answered more than 35,000 phone calls and there were over 375,000 visits to the 211 website. 211 is here to help 24/7.

To contact 211 and speak with a community resource navigator from within any provincial correctional centre, call 1-855-466-4994.

Externally, dial 2-1-1 (Available in 100+ languages), text 211, visit ns.211.ca (to search for resources or chat online with a specialist), email help@ns.211.ca

Help Starts Here at 211